

Latijns-Amerikaanse BPO met een solide track record





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Het bedrijf heeft een stevige staat van dienst van meer dan 15 jaar en heeft zichzelf gevestigd als een steunpilaar in de Business Process Outsourcing (BPO) industrie. Ze zijn gespecialiseerd in het leveren van een uitgebreid pakket outsourcing en nearshore diensten, met een bijzondere nadruk op de gezondheidszorg. Hun expertise is echter niet beperkt tot deze sector. Ze leveren oplossingen op maat die efficiëntie stimuleren en groei bevorderen.

Ze staan bekend om hun toewijding aan kwaliteit en innovatie en zijn dé partner voor bedrijven die hun activiteiten willen optimaliseren en een concurrentievoordeel willen behalen.

Bedrijfstakingen: Gezondheidszorg, Nutsbedrijven, Financiële diensten, Verzekeringen, Technologie, Detailhandel, Draadloos, Incasso, ISP, Reizen en E-commerce.

Aangeboden diensten: Telemarketing en verkoop, klantenondersteuning, IT-ondersteuningsdiensten, backofficediensten, telefoonsystemen, incasso's, chatservices.

Geografie: Kantoren zijn gevestigd in meerdere landen in Latijns-Amerika.

Aantal medewerkers: Meer dan 1200 FTE's

EBITDA: \$4,985,000

Inkomstenraming

2024: \$25,872,602.7

2025: \$29,269,591.04

Aanvullende informatie

Hun toewijding aan kwaliteit wordt onderstreept door meerdere certificeringen, zoals ISO, HIPAA, PCI en Soc 2, waaruit hun toewijding aan beveiliging en uitmuntende service blijkt. Terwijl ze blijven groeien, blijft hun focus gericht op het leveren van gecertificeerde agenten van hoge kwaliteit die klaar staan om de uiteenlopende behoeften van klanten te ondersteunen, waardoor ze een aantrekkelijke partner zijn voor bedrijven die hun activiteiten efficiënt en effectief willen uitbesteden.

TARGET PRICE

\$ 35,000,000

GROSS REVENUE

\$ 25,872,602

EBITDA

\$ 4,985,000

BUSINESS TYPE

Callcenter

COUNTRY

Verenigde Staten

BUSINESS ID

L#20240739

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